

## ISO 20000-1 REGISTERED

This document certifies that the information technology service management systems of

**KONICA MINOLTA BUSINESS SOLUTIONS (UK) LIMITED**  
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have been assessed and approved by QMS International Ltd to the following management systems, standards and guidelines:-

**ISO 20000-1 : 2011**

The approved information technology service management systems apply to the following:-

**THE SERVICE DELIVERY FOR BUSINESS SOLUTIONS**

Original Approval: 11 December 2014

Current Certificate: 11 December 2017

Certificate Expiry: 10 December 2020

Certificate Number: 14127173



This Certificate remains valid while the holder maintains their management system in accordance with the published standard. To check the validity and status of this certificate please email [certificates@qmsuk.com](mailto:certificates@qmsuk.com)

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On behalf of QMS International Ltd